







### Notes for candidates:

- The use of headphones is not permitted during the exam.
- Toilet breaks are not permitted during the exam.
- In the Practique exam 'overview' answers submitted offline are presented in amber and will change to **blue** in the exam 'overview' to indicate they have been received when a Wi-Fi connection is regained.

**NB**. Complete loss of Wi-Fi connection should be reported to your exam Administrator straight away.

### \*Do not log out of the exam until your answers are presented in blue\*

- You will see a 15-minute warning onscreen before the end of your exam, a 1-minute warning, and then confirmation that the exam has finished, at which point you need to click finish, log out of Practique and also finish the exam in Proctorexam.
- When you have logged out of Practique, open the Proctorexam tab click on the 'finish exam' button. Note that this may be obscured by a warning message; close this warning to reveal the finish button.

# Frequently-asked questions raised by candidates

### Can an iPad or mobile phone be used to take the exam?

- Use of iPad and mobile phone are not supported for proctored exams, candidates can use a PC or laptop.

## Can a second monitor be used?

- Only one monitor is permitted.

### Can the exam be taken on any modern browser?

- Candidates must use Chrome browser, this must be installed prior to completing the system checks completed in advance of the exam day.

### Is a hotspot connection suitable if Wifi is not available?

- A hotspot connection e.g. tethering to mobile phone 3G or 4G data is not robust enough to take the exam.

### Is note taking permitted during the exam?

- This is a decision to be taken locally by the Institution on a case-by-case basis. If a candidate is permitted to take notes, they may be asked to hold the notes up to the screen to draw attention to the proctoring team.

### How are toilet breaks managed?

- Toilet breaks are not permitted during the exam as long periods of absence from the exam setting may be viewed as suspicious behaviour.