Common questions raised by candidates

Can an iPad or mobile phone be used to take the exam?
- Use of iPad and mobile phone are not supported for proctored exams, candidates can use a PC or laptop.

Can a second monitor be used?
- Only one monitor is permitted

Can the exam be taken on any modern browser?
- Candidates must use Chrome browser, this must be installed prior to completing the system checks completed in advance of the exam day.

Is a hotspot connection suitable if Wifi is not available?
- A hotspot connection e.g. tethering to mobile phone 3G or 4G data is not robust enough to take the exam.

Is note taking permitted during the exam?
- This is a decision to be taken locally by the Institution. If a candidate is permitted to take notes, they may be asked to hold the notes up to the screen to draw attention to the proctoring team.

How are toilet breaks managed?
- Toilet breaks are not permitted during the exam as long periods of absence from the exam setting may be viewed as suspicious behaviour.